

VISION

TO BE THE MOST COST-EFFICIENT, CUSTOMER-FOCUSED AND ENVIRONMENT-FRIENDLY WATER SERVICE PROVIDER IN THE COUNTRY.

MISSION

We commit to:

- P**rovide quality water 24/7 to our customers.
- R**ehabilitate, develop and protect our watershed.
- O**ptimize our available resources.
- A**dopt cost-efficient operation.
- C**ontinuously improve and expand our services.
- T**rain and develop competent, committed and motivated employees.
- I**nstitute programs on wastewater management.
- V**igorously pursue NRW reduction program.
- E**nsure excellent service that exceeds customer satisfaction.

CORE VALUES

STEWARDSHIP

Sense of ownership over Water District assets and resources

EFFICIENCY

Maximum performance at a minimal cost

RESPONSIBILITY

Working with a sense of accountability and reliability

VERSATILITY

Adaptable to change and responsive to the call of the times

INTEGRITY

Service with honesty and transparency

COMMITMENT

Dedicated to render extra-mile service to meet the needs of the customers without counting the cost

EXCELLENCE

Driven with desire to deliver quality service

SOLIDARITY

Motivated to work as a team to achieve a common goal

Polomolok Water District gives PROACTIVE SERVICES.