	PERFORMANCE HIGHLIGHTS
	-Establishment of MIS Team -Installation of Human Resource Information System (HRIS) -Installation of Queuing System -Installation of Procureent and Inventory System
-Installation of complete Human Resource Information System (HRIS) -Updating of Anti-Red Tape Act (ARTA) -Awarded with CSC Level II Accreditation for PRIME-HRM in four (4) HR Systems namely: a. Strategic Performance Management System b. Rewards and Recognition c. Recruitment Selection and Placement d. Learning & Development d. Learning & Development -Renovation of Multi-Purpose Hall with fire exit -Improvement of Storeroom Building	2016  -ISO-aligned (ISO 9001:2015) with confirmation letter from TUV Rheinland Philippines Inc. dated January 13, 2017; Scope of QMS: Production and Distribution of Water  -Development of In-house Billing & Collection System (BACS)  -Opening of sub-collection office @ Gaisano Grand-Polomolok  -Formation of NRW, ISO, Water Septage and Solar Energy Committees  -Upgrading of Procurement, Inventory, and Budgeting System
a. Strategic Performance Management System b. Rewards and Recognition c. Recruitment Selection and Placement d. Learning & Development c-Certificate of Compliance for Anti Red Tape Act (ARTA) -Launching of AGAS PATROL program	YEAR 2017  -Construction of Silway 8 Pipe Support Structure along National Highway, Silway 8 Bridge  -Turn-over and rehabilitation of Barangay Palkan Water System -Construction of Storage area at PS 2  '-Certificate of Compliance for Freedom of Information (FOI) -Launching of live radio program as part of improving customer service -Retention of CSC Level II Accreditation for PRIME-HRM in four (4) HR systems namely:
	2018 -ISO 9001:2015 Certifiedby TUVSUD -CSC Bronze Awardee in PRIME-HRM on four (4) HR Systems -Customer Satisfaction Survey of 95.33% -Facilitated Php 100M Water Supply Improvement Project Ioan availment with LWUA
	Passed 2019 ISO Re-certification audit by TUVSUD  -CSC Bronze Awardee in PRIME-HRM on four (4) core HRM systems -Customer Satisfaction Rating of 96.8%  -Recipient of Government Quality Management Committee



#### **ANNUAL REPORTS (2015-2019)** POLOMOLOK WATER DISTRICT

I. OPERATION **PROJECTS** A. PIPELINE & REHABILITATION 1. PIPELINE EXPANSION

PERFORMANCE HIGHLIGHTS

2015

2016

2017 YEAR

2018

2019

Brgy. Upper Klinan; Gerada Subd. Purok San Miguel, Lunok with a Subd., Klinan Road to Benedicto La Theresa (PMCO), Benedicto Purok Paglaum and Mapag-on, total pipeline length of 9.864 San Joaquin, Magsaysay and

Agustin, Delambaca, Abrea Vilage 1, Unified Village, Dole Gawad; Javier Subdivision, Purok San

Extension, Purok 2 Glamang to Miravilla Homes with a total Pagalungan; Purok Paraiso Purok Mapayapa, Brgy. Lower Purok Manatad; Brgy. Sulit-San Agustin, Brgy. Cannery Site-

Ladaran Subd.; Brgy. Poblacion-Brgy. Magsaysay- Hilltop Subd.,

Poblacion-Arbilon Village, Purok

Brgy. Magsaysay-Zone 4, Brgy.

Abrea Village & Golden Rose

Brgy. Sulit-Completion of pipeline Purok Aquino Gate, Brgy. Sulit-

Subdivision, Brgy. Cannery Site-

Brgy. Polo-Purok -6 (Interior), Brgy. Silway 8-Amolo Subdivision, Brgy. Silway 8-Ogong Subdivision

Brgy. Upper Klinan-Bensorto

pipeline length of 12.828 kms

Cordova Subd., Crossing Sulit;

Brgy. Pagalungan-Glenda & Obtial Subd., Brgy. Polo-Purok 4 & 6 and Subd., Pagalungan Hospital,

Brgy. Polo-Purok 4 with a Total Makisama A, Upper Matin-ao; Pipeline length of 5.988 kms Maasagana 2; Brgy. Silway 8-

2. REHABILITATION

7.209 kms

with a total Pipeline length of Crossing Sulit and Huelar Subd.

extension at Cordova Subd. &

total Pipeline length of 1.674 Purok 10 (Near San Miguel Warehouse)

Actual Cost: Php 4.54M Actual Cost: Php 540,242

Cebuano, Brgy. Cannery Site-Subd. And Brgy. Pagalungan-Brgy. Poblacion-Banaba St., Sitio Morales to Resurrection & Jovero Asuncion Subd. to Fernandez Street (from Dama de Noche to Zenia Street, Poblacion; Dahlia Purok Maabtik, Brgy, Cannery; Champaca Street, Poblacion; Champaca Street, Poblacion;

kms Hechanova with a total of 0.894 National H-way); Purok

San Isidro, Olano, Balabat Subd.,

Subd., Brgy. Cannery Site and Purok Pag-asa (Ladaran); Ligtas

beside Ricarda road, Ma. Rosa,

Purok Pag-asa Cannery with a

total of 5,393 kms.

Kalayaan, Anastacio Subd. with a

Central Elementary School; San

Brgy. Silway 8-Silway 8 Central Agustin Subd., Miranda Subd., (Meat Section) & Polomolok Upper San Isidro, Public Market Norcos Subd., Manatad Subd.,

to Monares with a total of

PMCO Jamila Subd., Purok Upper Matin-ao; Morales Subd.,

total of 10.82kms

& 4th Road SK, Purok Matulungin, Silway-8; Upper Esposado,

Material Recovery Facility (MRF)

(Poblacion), Brgy. Magsaysay: 2nd Road to PS5, Upper Matin-ao,

Bagatilla, Brgy. Polo, Polonabol National Highway to Crossing

Poblacion-Tuazon Subd, Tinio Subd., Leyson, Bayan Subd.; Brgy. Brgy. Magsaysay-Summerlight

Actual Cost: Php 3.7M

Subd., Upper Yungco Subd.,

Parreño (Poblacion), Barcatan Kaunlaran, Upper Londres,

Actual cost: Php 2.8M

Actual Cost: Php 5.33M

Actual cost: Php 1.08M 1.392kms. Actual cost: Php 359,545

& DOH of not less than 0.30ppm Compliance with PNSDW, LWUA, Chlorine Residual

Average Daily Chlorine Residual of Average daily chlorine residual of \( 0.30ppm attainedat all sampling

0.56ppm at sampling points

0.49ppm at sampling points

B. WATER QUALITY

Actual Cost: Php 3.34M

Actual Cost: Php 2.35M

Actual Cost: Php 2.8M

Chlorine residual of at least

Average daily chlorine residual of | Average daily chlorine residual of

0.67ppm at sampling points

0.64ppm at sampling points

with a total of 8,028 kms

Amolong & Slaughter House; Elementary School, Silway 8,

Brgy. Cannery Site-Octavio Subd.



## PERFORMANCE HIGHLIGHTS C. WATER RATE

- Residential/ Government
   Commercial/ Industrial
- 2.1. Commercial A
  2.2. Commercial B
- 2.3. Commercial C

D. BARANGAYS SERVED

15,392 with an increase of 1,055			<b>60</b>	1. Lumakil 26 s.c.	served:	Two (2) Barangays partially		8. Upper Klinan 96 s.c.	7. Polo 361 s.c.	6. Silway 8 1,415 s.c.	5. Cannery 3,832 s.c.	4. Magsaysay 1,502 s.c.	3. Poblacion 7,482 s.c.	2. Pagalungan 121 s.c.	1. Sulit 390 s.c.	Eight (8) Barangays fully served:	P243.85	P292.65	P341.40	P390.20	P195.10	Minimum Charge	2015	
16,358 with an increase of 1,177	4. Silway /	3. Klinan-6	2. Glamang	1. Lumakil	served:	Four (4) Barangays partially		8. Upper Klinan	7. Polo	6. Silway 8	5. Cannery	4. Magsaysay	3. Poblacion	2. Pagalungan	1. Sulit	: Eight (8) Barangays fully served:	P243.85	P292.65	P341.40	P390.20	P195.10	Minimum Charge	2016	
ase of 1,177	1 S.C.	12 s.c.	241 s.c.	32 s.c.		partially		151 s.c.	371 s.c.	1,546 s.c.	3,988 s.c.	1,606 s.c.	7,855 s.c.	146 s.c.	409 s.c.	fully served:								
Additional of 1,500 new household connections installed or 17,946 number of households served against 31,764 number of households within the coverage area	5. Palkan	3. Klinan-6	2. Glamang	1. Lumakil	served:	Five (5) Barangays partially		8. Upper Klinan	7. Polo	6. Silway 8	5. Cannery	4. Magsaysay	3. Poblacion	2. Pagalungan	1. Sulit	Eight (8) Barangays fully served:	P243.85	P292.65	P341.40	P390.20	P195.10	Minimum Charge	2017	YEAR
new tions installed of households 764 number of the coverage	3 s.c. 256 s.c.	24 s.c.	268 s.c.	69 s.c.		partially		192 s.c.	410 s.c.	1,926 s.c.	4,461 s.c.	1,445 s.c.	8,266 s.c.	215 s.c.	443 s.c.	s fully served:							7	R
Additional of <b>1,446</b> new household connections installed or 19,026 number of households served against 31,764 number of households within the coverage area	4. SIIWay /	3. Klinan-6	2. Glamang	1. Lumakil	served:	10. Palkan 285 s Four (4) Barangays partially	9. Lamcaliaf	8. Upper Klinan	7. Polo	6. Silway 8	5. Cannery	4. Magsaysay	3. Poblacion	2. Pagalungan	1. Sulit	Ten (10) Barangays fully served:	P243.85	P292.65	P341.40	P390.20	P195.10	Minimum Charge	2018	
5 new tions installed of households 764 number of the coverage	2 S.C.	40 s.c.	310 s.c.	62 s.c.		285 s.c. s partially	204 s.c.	251 s.c.	430 s.c.	1,742 s.c.	4,613 s.c.	1,821 s.c.	8,500 s.c.	260 s.c.	506 s.c.	s fully served:							.8	
Additional of 1,404 new household connections installed or 20,169 number of households served against 31,764 number of households within the coverage area	5. Rubber	3. Klinan-6	2. Glamang	1. Lumakil	served:	Four (4) Barangays partially	9. Lamcaliaf	8. Upper Klinan	7. Polo	6. Silway 8	5. Cannery	4. Magsaysay	3. Poblacion	2. Pagalungan	1. Sulit	Ten (10) Barangays fully served:	P243.85	P292.65	P341.40	P390.20	P195.10	Minimum Charge	2019	
t new tions installed of households 764 number of the coverage	20 s.c.	54 s.c.	387s.c.	64 s.c.		s partially	209 s.c.	356 s.c.	480 s.c.	1,584 s.c.	4,772 s.c.	1,880 s.c.	9,242 s.c.	271s.c.	542 s.c.	s fully served:							9	



E. NUMBER OF ACTIVE SERVICE

CONNECTIONS (ending December)

BIL	P
: BILLING & COLLECTION (in pesos)	PERFORMANCE HIGHLIGHTS
80	R
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G. PRODUCTION & CONSUMPTION (in cu.m.)

### H. NON-REVENUE WATER

II. FINANCIAL VIABILITY &
SUSTAINABILITY
A. COLLECTION RATIO
B. OPERATING RATIO
C. NET INCOME RATIO
D. CURRENT RATIO
E. COLLECTION EFFICIENCY
F. POSITIVE NET BALANCE IN THE
AVERAGE NET INCOME FOR TWELVE
(12) MONTHS

G. BUDGET UTILIZATION RATE

		YEAR		
2015	2016	2017	2018	2019
Billing: P88,878,603.20 with an increase of P8,804,507,48	Billing: P101,886,649.97 with an increase of P13.008.046.77	Billing: P105,137,931.15 with an increase of P3.251.281.18	Billing: P116,534,416.86 with an increase of P11.396.485.71	Billing: P132,232,229.18 with an increase of P15.697.812.32
Collection: DOO 977 933 11 with	Collection: B100 107 716 06 with	College B105 600 600 17		College: 0424 002 021 15 with
an increase of P9,377,278.89	an increase of P12,319,883.95	an increase of P3,405,913.11	an increase of P10,364,630.13	an increase of P15,124,761.85
Production: 4,457,158 cu.m. with	Production: 5,077,587 cu.m. with	Production: 5,300,805 cu.m. with	Production: 5,760,961 cu.m. with	Production: 6,318,687 cu.m. with
an increase of 458,906 cu.m.	an increase of 620,429 cu.m.	an increase of 223,218 cu.m.		an increase of 557,726 cu.m.
Consumption: 3,319,787 cu.m.	Consumption: 3,747,095 cu.m.	Consumption: 3,838,337 cu.m.	Consumption: 4,220,207 cu.m.	Consumption: 4,700,239 cu.m.
with an increase of 320,849 cu.m.	with an increase of 427,308 cu.m. with an increase of 91,242 cu.m.	with an increase of 91,242 cu.m.	with an increase of 381,870 cu.m.	with an increase of 480,032 cu.m.
Average Daily Consumption:	Average Daily Consumption:	Average Daily Consumption:	Average Daily Consumption:	Average Daily Consumption:
		NRW of 27.39% OR 1,451,713	NRW of 26.60% or 1,521,422	NRW of 25.74% or
25.48%	26.20%	cu.m.; Total Production=5,300,808 cu.m.; Total Billed=3,849,095	cu.m.; Total Production=5,300,808   cu.m.; Total Production=5,720,350   1,625,854cu.m.; Total cu.m.; Total Billed=4,198,928   Production=6,317,500	1,625,854cu.m.; Total Production=6,317,506 cu.m.; Total
		cu.m.		Billed=4,691,652 cu.m.
85%	87%	88%	89.60%	90.20%
79%	74%	73%	75.50%	75%
21%	26%	23%	24.50%	25%
3.6:1	1.82:1	3.32:1	2.73:1	3.77 : 1
		98%	97%	97%
		P2,076,558.07 average monthly net income or P24,918,696.79	P2,430,405.59 average monthly net income or P29,164,867.02	P2,756,064.83 average monthly net income or P33,072,777.91
		annual net income	annual net income	annual net income
		85.69% *for 2017 MFO	93%	94%



PERFORMANCE HIGHLIGHTS

III. HUMAN RESOURCE

A. STAFF PRODUCTIVITY INDEX (SPI)

IV. ENVIRONMENT
A. TOTAL AREA PLANTED

B. TOTAL NUMBER OF TREES GROWN

V. GENDER AND DEVELOPMENT (GAD)/CORPORATE SOCIAL RESPONSIBILITY (CSR) ACTIVITIES

-Construction of Multi-Purpose Hall, Motorpool Office, POWDEA Canteen and renovation of Storeroom building	<ul> <li>16th PEP to Juan Bayan Elem.</li> <li>School</li> <li>17th PEP to Nicolas Barreras</li> <li>National High School</li> </ul>	-Patubig sa Eskwela Program (PEP) to two (2) additional public schools wi/in the service area	Kalyong Elem. School @ Brgy. Landan	8,378 out 9,115 planted or 92%	10.2 hectares (added to existing 56.12 hectares covered)	199 : 1 (with 77 regular employees)  169 : 1 (including 14 Job Order employees)	2015	
-Completion of Well Drilling @ Brgy. Pagalungan	>18th PEP to Upper Klinan National High School	-Patubig sa Eskwela Program (PEP) to public school w/in the service area	Lamcuah Elementary School @ Brgy. Landan	7,096 out of 7,425 planted or 95%	10.2 hectares (added to existing 56.12 hectares covered)  11.8 hectares (added to existing 66.32 hectares	195:1 (with 84 regular employees) 184:1 (including 5 Job Order employees)	2016	
-Completion of the construction of 300 cu.m. Reservoir, installation of electromechanical equipment	>19th PEP to Brgy.Palkan Elementary School	-Patubig sa Eskwela Program (PEP) to public school w/in the	-Adopt-A-School Program to Bato Elementary School @ Brgy. Maligo	_	17.5 hectares (added to existing 78.12 hectares covered)	(with 84 regular employees) (with 86 regular employees)  184:1  (including 5 Job Order employees) (including 4 Job Order employees)	2017	YEAR
-Turn-over and rehabilitation of Barangay Lamcaliaf Water System	>20th PEP to Brgy. Sulit Elementary School	-Patubig sa Eskwela Program (PEP) to public school w/in the	-Adopt-A-School Program to Lamcaliaf Elementary School	10,142 out of 10,500 planted or 96.59%	16.8 hectares (added to existing 95.62 hectares covered)	224:1 (with 85 regular employees) 200:1 (including 10 Job Order employees)	2018	
	>21st PEP to Palkan National High School	-Patubig sa Eskwela Program to public school w/in the service	-Adopt-a-School program to Landan Elementary School	7,690 out of 7,700 planted or 99.87%	(addec	229:1 (with 88 regular employees) 202:1 (including 12 Job Order employees)	2019	



VI. OTHER OPERATIONAL HIGHLIGHTS